

Toaster Gremlin

Your web host is not your server admin
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[The process cannot access the file because it is being used by another process. \(Exception from HRESULT: 0x80070020\)](#) »

Retrieving the COM class factory for component with CLSID {000209FF-0000-0000-C000-000000000046} failed. Access is denied.

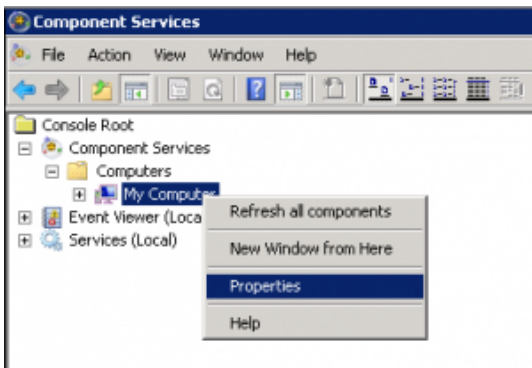
 December 13th, 2012

While trying to work with Microsoft Word on a server through .NET the following error was thrown:

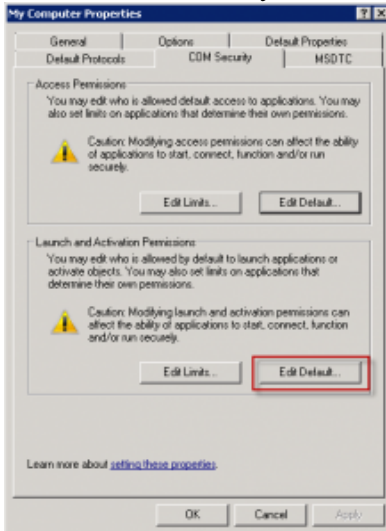
Retrieving the COM class factory for component with CLSID {000209FF-0000-0000-C000-000000000046} failed due to the following error: 80070005 Access is denied. (Exception from HRESULT: 0x80070005 (E_ACCESSDENIED)).

To resolve this you will need to grant COM permissions to the user running the application pool.

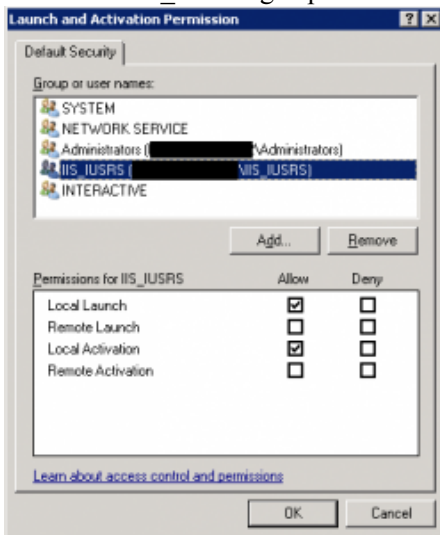
1. Open up Component Services (Start -> Run -> dcomcnfg)
2. Expand Component Services -> Computers
3. Right click My Computer -> Properties



4. On the COM Security tab click Edit Default under the “Launch and Activation Permissions” section



5. Add the IIS_IUSRS group and check allow next to Local Launch and Local Activation



Posted in [IIS](#), [Windows](#)

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[The process cannot access the file because it is being used by another process. \(Exception from HRESULT: 0x80070020\)](#) »

One Response to “Retrieving the COM class factory for component with CLSID {000209FF-0000-0000-C000-000000000046} failed. Access is denied.”

- [Adding and Executing a Word Macro/Module in an ASP.NET Application – Part II Going Live | mcabraengineer.com](#) says:

[October 8, 2013 at 3:43 pm](#)

[...] Retrieving the COM class factory for component with CLSID {000209FF-0000-0000-C000-000000000046} fai... [...]

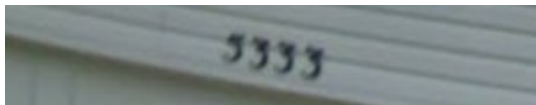
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